

S.E.T. BOOKING FORM

Please complete in full for all travelers and email or post to:

Southern Exposure Tours

P.O.Box 215

Motueka, New Zealand

Fax +64 3 528 1286

sil@southernexposuretours.co.nz

Trip Name & start date:	Number of people in your group:
Surname:	First Name:
Name you would like to be know as (Jill, Bob etc)	Frequent flyer numbers if any:
Address:	
City:	Province:
Country:	Postal/Zip Code:
Tel: Work	Home
Sex: M F	Date of birth (D/M/Y): ____/____/____
Nationality:	Passport Number and Expiry Date:
Occupation:	
Medical / Dietary needs, (please specify) :	
Emergency Contact name and relationship to you:	Tel:
Do you require addition accommodation before or after your trip?	
Have you traveled with S.E.T. before? If Yes, which trip?	
Where did you first hear about S.E.T.?	

As the name above and on behalf of all the persons enclosed, **I have read the attached terms and conditions and accept and understand that they form part of this contract.** I undertake on my own behalf and on behalf on any other persons for whom this is a joint booking to accept the terms and conditions of the individual operator as stated below and the decisions of the trip leaders they appoint. I also understand that I am booking on an adventure holiday and standards such as accommodations, transport, medical service and other factors will not be of the same standard that I/we are not used to at home, or that might be found on a conventional holiday.

SIGNATURE

DATE

Terms and Conditions

The Contract

All persons wishing to make a booking must sign the reservation form. All such persons (hereafter called the client) will be bound by the conditions which follow. (Southern Exposure Tours OR S.E.T.)

Payment

The reservation form must be completed and signed by all clients wishing to travel. All clients over the age of 70 years must supply a medical form dated and signed by their physician. **All forms should then be sent to S.E.T. with a deposit of NZD500.00 per person and a photocopy of the information page of the passport.** Acceptance of the client's reservation must be confirmed in writing which is when a contract comes into existence. Balance of the tour is due for payment 60 days prior to departure date.

Cancellation by the Client

Any cancellation by a client must be made in writing. The date on which the letter is received by S.E.T. will determine the cancellation charges applicable. The cancellation charges below are a percentage of the total tour price, excluding insurance.

A. Cancellation more than 60 days before departure: Loss of deposit.

B. 60-14 days before departure: 50%

C. 14 days before departure: 100%

You are strongly advised to take out cancellation insurance at time of reservation.

Unused Services

There will be no refunds for unused services.

Cancellation of tour by S.E.T.

S.E.T. reserves the right to cancel a tour for any reason, but will not cancel a tour less than 8 weeks before departure except for unusual or unforeseen circumstances outside S.E.T.'s control. When a tour is cancelled the client may choose between a refund of all monies paid or any alternative tour offered in lieu by S.E.T.

Flexibility

The client appreciates and acknowledges that the nature of this type of travel requires considerable flexibility and should allow for alternatives. It is understood that the route, schedules, itineraries, amenities and mode of transport may be subject to alteration without prior notice due to local circumstances or events, which may include sickness or mechanical breakdown, flight cancellations, strikes, events emanating from political disputes, entry or border difficulties, climate and other unpredictable or unforeseeable circumstances.

Changes

S.E.T. reserves the right to change any of the facilities, services or prices described before a reservation is made. If such a change is made the client will be told at time of reservation.

The client is able to make a change to a confirmed booking arrangement only if more than 56 days before departure. Extra costs incurred will be charged.

If prevented from travelling

The only circumstance when a client can make changes or transfer from one tour to another without penalty is if the client is unable to travel due to, serious illness, death or serious illness of a close family relative. Written proof and reasonable notice of the reason must be given.

Acceptance of Risk

The client acknowledges that the nature of the tour is adventurous and that such holidays may involve a significant amount of personal risk.

Itineraries

All itineraries are a guide only and are subject to alteration on occurrence of any unpredictable conditions and circumstances which may arise in this delightfully chaotic continent.

Authority on Tour

At all times the decision of S.E.T.'s tour leader will be final on all matters likely to endanger the safety and well being of the tour. Should the client fail to comply with the laws, customs, foreign exchange and drug regulations of all countries visited, the Tour Manager may order the client to leave the tour without any refund.

Travel Documents

The client must be in possession of a valid passport and all visas, permits and certificates including vaccination certificates. It is ultimately the responsibility of the client to ensure they have the necessary documentation

Factors outside S.E.T. control

S.E.T. cannot accept any liability for matters outside its control such as political disputes, border closures, refusal of visas, industrial action, delayed flights, and unforeseeable climate conditions which may prevent the itinerary being followed. Clients will be required to pay for any extra costs, if any, incurred due to such factors.

Insurance

The client is willing to accept full responsibility for insurance which must cover personal accident, medical expenses, loss of effects, repatriations costs and all other expenses which might arise as a result of loss, damage, injury, delay or inconvenience occurring to the client. It is compulsory that all clients have personal travel insurance.

Local Conditions

Due to political and cultural differences, as well as generally tougher physical conditions, travel to the areas we visit involves risks other than those we take in our daily lives. It is important clients make themselves aware of the risks involved. Travel in Third World countries is different to travel at home.

Responsibility

All services herein are organized by Southern Exposure Tours. Notice is hereby given that all arrangements made on behalf of customers are made by organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage or irregularity.

S.E.T. acts as an agent for transport companies, hotels and other contractors and shall not be held liable for any injury, damage, loss, delay or irregularity that may occur.

Claims and Complaints

If a client has a complaint against S.E.T. they must first inform their Tour Leader whilst on the tour so that they can attempt to rectify the matter. Any further complaint must be put in writing to S.E.T within 30 days of the end of the tour.

Airlines

The contents of this brochure do not commit the airlines mentioned therein, or any airline whose services are used in the course of any tour. The responsibility of the airlines is limited to the carriage of passengers and baggage in accordance with their conditions of carriage. The client cannot cancel the contract without penalty in the event of a change of aircraft operator, aircraft type or destination

Prices and Surcharges

S.E.T. reserve the right to impose surcharges (or price decreases) up to 8 weeks before departure due to unfavorable changes in exchange rates, increases in air fares or other transport costs, taxes, or if government action should require us to do so.

Prices

All prices shown are subject to currency fluctuations and airline increases. Please check when booking for current prices.